



MIE Software Support Note

Subject: Using Summit Products if Microsoft Outlook is Not Installed

Applies to: Summit Event Manager - Pro and Summit Central

Date: 16th July 2010

Since we introduced the ability for Summit products to send e-mails and receive e-mailed on-line registrations in the 1990s we have utilized a Microsoft Technology called Collaboration Data Objects (CDO). Prior to Office 2007, this technology was an optional component of Microsoft Outlook. In Office 2007, CDO was no longer included with Outlook, but was available as a separate download from Microsoft. With Office 2010, Microsoft have announced that CDO is no longer supported with Outlook 2010.

As a result of this, we have had to change all Summit e-mail sending and receiving functions to now utilize the Outlook Object Model (OOM). By bypassing CDO and dealing directly with Outlook there are a number of benefits for you:

1. E-mail send and receive functions will function more quickly, particularly with Outlook 2007 and Outlook 2010
2. You no longer need to store your e-mail profile in Summit as Summit is dealing directly with Outlook.
3. You may be able to use other server mail systems if you can configure Outlook as a client for that e-mail system. During testing, one client has successfully set up e-mailing in Summit using Outlook as a client for Novell GroupWise.

This new method of Summit e-mailing has been tested with Outlook 2002, Outlook 2003, Outlook 2007 and Outlook 2010.

For Summit Event Manager - Pro and Summit Central to function correctly, this means that you must now have one of the above versions of Outlook installed on your computer.

If you don't have a copy of Outlook installed, you can overwrite your installed copy of Summit with the last version that did not require Outlook to be installed.

[Click here](#) to download the update file for Summit Event Manager - Pro version 9.68

[Click here](#) to download the update file for Summit Central version 4.14.05